



DNA SOLUTIONS 16 Hanover Square Mayfair London W1S 1HT UNITED KINGDOM
TEL: 0845-45-000-10 INT. +44 845-45-000-10 WEB: www.DNASolutions.co.uk EMAIL: dna@dnasolutions.co.uk

Thank you for choosing DNA Solutions...

DNA Solutions have been helping individuals around the globe with DNA Paternity issues & were the first pioneering company to offer DNA home kits for paternity back in 1997. Fully accredited, 'court approved' tests or informative testing for discreet purposes will accurately solve your paternity issue.

There are many companies that are featured on the Internet, however do not be fooled by "Resellers". Resellers do not operate real laboratories, but are individuals who set up a website and then act as middle men by passing your sample on to a laboratory and receiving a percentage of every sale. These resellers should be avoided at all costs.

DNA Solutions have laboratories & offices worldwide and we pride ourselves on our total customer service commitment, superior accuracy levels, and your confidentiality is of paramount importance & fully guaranteed. Using state-of-the-art technology & qualified scientists, our laboratory consistently provides patients with fast, accurate DNA paternity tests around the world.

DNA SOLUTIONS can now boast the world's most accurate DNA testing, because we test 18 or 23 points of DNA in each person! (These points are known as **loci**). While all other labs test 16 loci or less, with DNA SOLUTIONS your test will be upto 253 times more accurate with 19 loci and upto 250,000 times more accurate with 23 loci.

Undertaking a DNA test, you have to be assured that the company dealing with this sensitive issue is experienced and can guarantee accurate results **DNA SOLUTIONS CAN!**

If you have any further questions or queries, please call our DNA representatives on our Toll FREE number.

0845-450-0010

100% CONFIDENTIALITY GUARANTEED-HIGHLY ACCURATE-PROFESSIONAL

Yours faithfully,

A handwritten signature in purple ink, appearing to read 'Vern Muir', is written over a light blue grid background.

Vern Muir B.Sc
Director
DNA SOLUTIONS PTY. LTD.



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DNA TESTING NOW

This information contains instructions on taking samples for DNA analysis, without having to receive a kit in the mail makes this the fastest and most discrete option.

TESTING WITH QUALITY SYSTEMS

In 1997 DNASOLUTIONS became the first company in the world to offer a DNA home kit on the Internet. DNA SOLUTIONS has been regularly serving people in 14 countries for over seven years, operating from its many worldwide locations and giving free online multi-lingual support available 22 hours per day. Strongly devoted to research and development, DNA SOLUTIONS uses hi-tech DNA testing procedures, employing experienced DNA analysts with a minimum qualification of a University degree in Science.

What you have in front of you contains everything you need to obtain a fast, accurate DNA test using some of the latest in DNA analysis technologies and methodologies in the world today.

THE TEST

The DNA test works by analysing a number of specific DNA regions in the DNA samples you supply to us. Each specific DNA region could have any one of a high number of different DNA sequence combinations. The true biological father of any child could possibly share not just one, but ALL of the different DNA combinations in each region tested. Testing several of these regions gives the test very high accuracy, resulting with two possible scenarios:

1. At least 2 DNA sequence Mismatches (proving non-paternity)
2. ALL DNA sequence Matches (proving paternity)

PATERNITY TESTING COSTS

You have various paternity testing choices:

Costs shown below are for testing the alleged father and 1 child (and Mother if included).

16 - Loci Premium Test - 99.9% accuracy: £139 (with or without Mother's DNA)

18 - Loci Premium Test - 99.99% accuracy: £159 (with or without Mother's DNA)

23 - Loci Super Test - 99.9999% accuracy: £199 (with or without Mother's DNA)

For Easy, Premium and Super Tests, each additional child (or an additional father) costs **£99**

Discreet Testing - using discreet samples, add £75 for each discrete sample

Understandably you may wish to test discretely without unnecessarily upsetting a child with regards to the issues of paternity testing, not until perhaps after test results are known.

We can test a toothbrush, a snotty tissue, a cotton bud (used to clean the ear) or a used band-aid.

We obtain DNA from toothbrushes in around 90% of cases, and from ear-cotton buds in 99% of cases. If we fail to obtain DNA from your discreet sample we will refund you the full cost of the test, less the £75 discreet sample fee if you cannot send us further samples to test.

Note: If you then choose to send another discrete sample, a further £75 is required.

Court Approved Test: \$299 (must have Mother's sample, with few expectations)

A fully accredited test recognized by law courts and government agencies. Samples must be taken by authorized persons in a nominated medical centre. If you definitely need your result for a legal reason or feel that this test is more suited to your situation, contact us **on 0845-450-0010**, and we'll send you out the necessary paperwork and direct you to our nearest sample collection point.



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OTHER RELATIONSHIP TESTS

If you are not supplying us with DNA samples from a Father and child to test for parentage, then the above 3 paternity tests may not be relevant. If you want to test other relations for example, 2 men to see if they are brothers, or if you wish to test a grandparent and a grandchild to see if they are related, then you will need to contact us to discuss the test, procedures and costs.

TAKING THE SAMPLES:

There are a number of different sample types we can use. Most common, and preferred is a mouth swab. A swab or hair sample, once taken will last a very long time. The sample will not 'go bad' and DNA can still be taken from the sample, weeks, months or even years later, this also means the sample can be safely mailed long distances. Only 1 sample type is required per person (e.g. If a mouth swab is taken from a child, then no other sample is needed).

Sometimes a parent taking the test may wish to act more discretely, in order to save others or the children from unnecessary stress and anxiety. If taking a mouth swab or hair sample is too difficult, then we may be able to work with other sample types. (i.e. nail clipping, used toothbrush, band-aid, etc.) Please call us (**0845 450 0010**) to discuss what sample you may be able to use.

Samples can be mailed to:

DNA SOLUTIONS
16 Hanover Square
Mayfair
London W1S 1HT
UNITED KINGDOM

THE PAPERWORK

Following you will find the **Sample Form**, you must fill out this form. You only need to include details for those people who are being tested. Write on the Sample Form the name of the father (the name should be exactly the same as that written on the father's sample). Then put in details of the Son or Daughter being tested, and the name of the Mother, if she is also being tested.

On this sheet you can stipulate how you wish to receive results, i.e. email, post, telephone, etc. If you wish to have results mailed to two different locations, then please write in both the name and addresses of persons who will be receiving written results.

The Sample Form also has various testing options and payment advice. Please ensure to turn over the page and read and sign the terms and conditions. Return the samples, the submission sheet and payment to DNA SOLUTIONS for processing.

CONFIDENTIAL RESULTS

DNASOLUTIONS has a strict confidentiality policy. Under no circumstances is information ever passed to any third party without permission of the person requesting the DNA test.

Please contact us with any questions or to discuss your matter further.



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PROCEDURE FOR CHEEK SWAB COLLECTION

You can use DNA SOLUTIONS mouth swabs provided at no charge in our free kit, or, if you are in a hurry, you can use a new toothbrush or 4 cotton buds as swabs, for each person being tested.

We recommend that you take a cheek swab sample over any other sample type.

Note: You don't have to take the same sample type from each person since DNA is the same in every cell in the body the accuracy is the same.

1. Label a **paper-bag** or **paper-envelope** with name of the person to be tested Please ensure the same information is written on the Sample Form (the following page).
2. Take the brand new toothbrush from its packet and gently rub the bristled end on the inside of the cheek up and down for around 10 to 30 seconds.
Using the same toothbrush repeat again, on the inside of the other cheek.
3. **Instead of the toothbrush you can use 4 cotton buds.**

You **MUST cut the head of one side of the cotton bud**, so we KNOW which side of the cotton bud contains the DNA! After you have cut the head of the cotton buds on one side, hold the handles of 2 cotton buds in one hand and rub the head of the bud on the inside of the cheek. Rubbing up and down firmly inside the cheek for at least 30 seconds.

Repeat on the other side of the cheek with the other 2 cotton buds (4 in total, 2 per cheek)

4. Immediately place the cotton buds or toothbrush into a paper-bag or envelope (DO NOT use a plastic bag) clearly labeled for that person, and mail with forms and payment to DNA SOLUTIONS.

PROCEDURE FOR 'HAIR DNA' SAMPLE COLLECTION

1. **Label the small clear snap-lock plastic bags.**

Label the clear snap-lock bags and 'Sample Form' with the date and a name of the person to be tested. For example: Father, Son, etc.

2. **Pull AT LEAST six hairs (roots visible) from your head, eyebrow or underarm, etc.**

This can be performed with tweezers or your thumb and forefinger, grasping the hair slightly above where the hair joins the skin. The hair/s can be pulled out with one quick swift motion. NEVER touch the end of the hair where it was attached to the skin (the hair root).

The hair root (small clump of skin cells) must be attached to the end of the hair after it is pulled from the body (ie. Ensure the hair did not 'break', but was pulled out completely). This is VERY IMPORTANT. It is possible to see the hair root by looking closely at the end of the hair you have pulled out.

If the person has fine, grey or no hair, or the hair root is not visible or is hard to see, then we recommend that a Buccal (cheek) swab be taken from that person if possible.

Place the hairs immediately into a small snaplock plastic bag.

Place the hairs immediately into the bag labeled with the identity of the person from whom the hair was taken. Now you can see the hair in the clear plastic bag, and you may be able to see the hair root at the end of the hair, without touching the root, or dropping the hair on the ground.

Note: You do not have to take the same type of sample from each person, as the DNA is the same in every cell in the body.



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SAMPLE FORM

Father: _____ Father's Ethnic Background * _____
 Mother: _____ Mother's Ethnic Background * _____
 Son/s: _____
 Daughter/s: _____

**Ethnic background question is for scientific analysis purposes only, please state specific ethnic origins, such as country of family descent, i.e. Chinese, Italian, Irish, German, English, African, etc.*

PLEASE TICK IN THE APPROPRIATE BOXES BELOW:

- 16 Loci Premium Test:** **£139** (minimum of 99.99% accuracy - upto 253x more accurate than 16 loci test)
- 18 Loci Premium Test:** **£159** (minimum of 99.99% accuracy - upto 253x more accurate than 16 loci test)
- 23 Loci Super Test:** **£289** (minimum of 99.9999% accuracy, upto 250,000x more accurate than 16 loci)
- Additional Fathers/Children to be tested: £75 per additional person (regardless of test type)
- I am sending discreet sample/s £75 per discrete sample (ie. toothbrush, blood stain, etc.)
- I wish to take a Court Approved DNA Test £299 (please contact us for Court Approved Paperwork)
- I have paid for a print out of DNA band images of your results (from analysis computer, extra £20)
Please Note: A written report of your results is always supplied. DNA band images only supplied when box ticked (above).
- I have paid £_____ for _____
 Fill in the gaps above if you wish to take an other relationship test, other than paternity test (i.e. Brother to Brother test)

Express Service Options (please tick for your preference):

- Results within 2-3 weeks (normal testing time, no extra charge)
- Results within 9 days (£89 extra)

Please issue my results via:

Name/s: _____ **Email:** _____

Telephone: _____

Nominate a security password: _____ (for obtaining DNA results via telephone)

Normal Post _____

PAYMENT ALLOCATION Your Name: _____

- I will be paying part amount of: £_____ the remaining amount will be
- I will be paying the full total amount of: £_____ paid by: Name: _____

Payment Cheque Money order Cash
 Options: Visa MasterCard Bankcard

Card Number: _____ / _____ / _____ / _____

Expiry Date: _____/ _____

Name on Card: _____ Signed: _____

NOTE : Please read the terms and conditions overleaf, you must then sign to show you understand and agree to them. Please do not hesitate to contact us with any questions.



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TERMS AND CONDITIONS

1. We (DNA Solutions) warrant that the result of the analysis of biological samples provided to us by you ("the customer") is correct but subject to a margin of error of 0.001%. No further representation, warranty or undertaking is given or made in relation to the result of analysis.
2. The information contained in the result of analysis is prepared solely for the use of the customer to whom it is given or sent by DNA Solutions.
3. In the very unlikely event that the result of analysis is found to be in error, we shall refund to you any monies you have paid us in respect of the analysis. Alternatively, we shall perform a further analysis for you at no charge to you.
4. Subject to paragraph 3 above, we shall not be liable for any loss or damage suffered by you or any other person as a result of the provision to you of a result of analysis.
5. We make no representation, express or implied, that the result of analysis is fit for any particular purpose. If you intend to use the result of analysis in any court proceeding you should obtain independent legal advice with regard to your legal rights and with regard to the cost and practicalities of so using the result of analysis.
6. You warrant that you are legally entitled to possession of the samples you have provided to us. You agree to indemnify us against any loss or damage that we may suffer as result of you providing us with samples which have not been legally obtained. You should obtain independent legal advice about your legal entitlement to take or obtain samples of biological material from persons other than yourself. We make no representation that you are legally entitled to perform any particular act in order to obtain biological samples for analysis.
7. You agree to pay a £20 fee for any returned cheques.
8. DNA SOLUTIONS gives test results faster than its advertised time in over 99% of cases, no liability is accepted for late results. Persons who have paid an additional fee for express results, shall receive 20% of that express fee refunded for every day past the promised date of receipt of results, or until the entire express fee is refunded in full.
9. DNA SOLUTIONS will process 19 loci for an order of a 19-Loci Premium Test, and will process 23 loci for an order of a 23-Loci Super test. In the advent that any loci fail to yield a result (ie. such as can more often happen with difficult, damaged or older samples) the customer shall accept a result allowing for at least 18 of 19 (for 19-Loci Premium Test) and 21 of 23 (for 23-Loci Super Test) to have yielded a final result.

I hereby agree to the terms and conditions set out above and confirm the information I have given is correct.

Each person who wishes to receive a copy of written results must sign below.

SIGNED _____

NAME (Please Print) _____ DATE _____

SIGNED _____

NAME (Please Print) _____ DATE _____

For security purposes, if you want results over the telephone, we will ask for your security password. Therefore, ensure that you have nominated a security password. (see sample submission form)