DNASOLUTIONS PTY. LTD.
www.dnasolutions.co.uk dna@dnasolutions.co.uk TEL: 0207 023 9281 www.dnasolutions.org

Thank you for choosing DNA Solutions for your Paternity Test

ISO 17025 CERTIFIED - NATA ACCREDITED LABORATORY

When you call DNA SOLUTIONS, you are dealing directly with scientists and the laboratory that is testing your samples. Many online operators are only middle-men between the client and the laboratory, leaving you without qualified technical support; when you send your samples to DNA Solutions, you are guaranteed a direct access to our team of experts.

DNA SOLUTIONS was the **first company to offer home collection kits for paternity testing back in 1997**. Since then, we have been regularly serving people all around the world, operating from our many worldwide locations and giving free online multi-lingual support available 22 hours per day.

Our kit allows people to take a an extremely accurate paternity test in the comfort and privacy of their home, using a painless mouth swab or other type of discreet sample. This download version of the kit has been specifically prepared for you to collect the samples with regular cotton buds, keeping the same accuracy as if you had taken the samples with our kits. The download paternity test kit assists people needing testing performed quickly and/or discreetly. In the following pages you will find the instructions and paperwork needed to take your paternity test right now.

Please do not hesitate in contacting us should you have any questions regarding our tests or procedures: 0207 023 9281, dna@dnasolutions.co.uk.

THE PATERNITY TEST EXPLAINED

The DNA test works by analysing a number of specific DNA regions in the DNA samples you supply to us. Each specific DNA region could have any one of a high number of different DNA sequence combinations. The true biological father of any child could possibly share not just one, but ALL of the different DNA combinations in each region tested. Testing several of these regions gives the test very high accuracy, resulting with two possible scenarios:

1. At least 2 DNA sequence Mismatches: proving non-paternity,
2. ALL DNA sequence Matches: proving paternity.

PATERNITY TESTING CHOICES AND COSTS

You have 2 paternity testing choices*:
- Premium Test, analysing 18 regions of DNA (minimum accuracy of 99.99%): **£148**
- Super Test, analysing 23 regions of DNA (minimum accuracy of 99.9999%): **£188**

Costs shown above are for testing the alleged father and one child. The mother's sample, although not required for the paternity test, is tested at no extra cost when sending a mouth swab. The analysis of each additional person (i.e. a second child) costs £99.

Please bear in mind that you **must** choose the Super Test if there is a biological relationship between the alleged father and the mother of the child, or between the possible fathers of the child.

* The tests offered by DNA Solutions are peace of mind tests and the results cannot be used for legal purposes.

ANCESTRY TESTING - SPECIAL OFFER

Ancestry Tests are based on the analysis of the Y chromosome (only present in men) and on the mitochondrial DNA (present in both men and women). Through these analyses, you will know to what haplogroup you belong and, therefore, learn about your past, where you come from and where your ancestors originated. For more information on these tests, please consult our website or contact us. **You can order these tests online, or right now with for a discounted rate** (see order form).

TAKING THE SAMPLES

The standard sample we work with is the mouth swab. A swab sample, once taken, will last for a very long time; DNA can be extracted from these samples weeks, months or even years after it was collected. This means the sample can be safely mailed long distances. You will find on **page 3** our step-by-step instructions to collect this sample safely.

NON STANDARD OR "DISCREET" SAMPLES (£99)

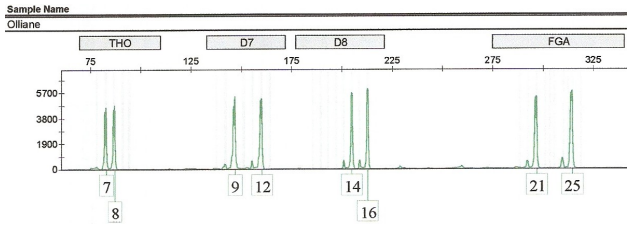
Sometimes, the person taking the test may wish to act more discreetly, in order to save others or the children from unnecessary stress and anxiety. If taking a mouth swab is too difficult, then we may be able to work with other samples (i.e. hairs, nail clipping, used toothbrush, band-aid, etc.). **Please contact us by phone, chat or email to discuss what sample you may be able to use and how to collect it.**

THE PAPERWORK

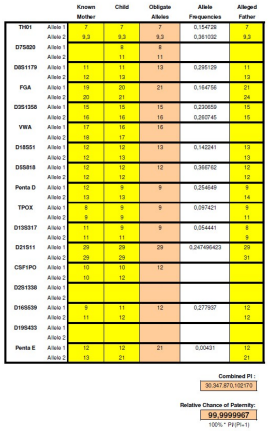
Following you will find the **Sample Form** that you must fill out. You only need to **include details for those people who are being tested**. Please use the same identification on both the form and the sample packages. You do not have to provide the full names of those tested if you do not wish to, you can identify the samples just with their first names or by another code (i.e. "father"/"son", "sample 1"/"sample 2", etc.); but please remember that the identification given will be showing on your results.

On the form you will also stipulate **the test you want to order** and **how you wish to receive your results**: email, post and/or telephone.

We also offer various **testing extras** you can order, such as receiving **the reports of your analysis**: the **print out of the DNA profiles** (showing the values of the DNA markers on a graphic form), the **allele report** (showing the values of the DNA markers on a table), the **region report** (showing the regions tested and whether or not it has been a match), and the **paternity index** (showing the values of the DNA markers and the statistics used for the test).



STR LOCUS	RESULT
D5S818	MATCH
D18S51	MATCH
vWA	MATCH
D3S1358	MATCH
CSF1P0	MATCH
D21S11	MATCH
D13S317	MATCH
TPOX	MATCH
D2S1338	MATCH
D8S1179	MATCH
D16S539	MATCH
AMELOGENIN	MATCH
ACTBP2 (SE33)	MATCH
D6S366	MATCH
D1S1656	MATCH
D22S1045	MATCH



From left to right: print out of the DNA profiles, region report and paternity index.

Finally, **please read and sign the Terms & Conditions page**. The test cannot be performed if you do not sign this page authorising us to analyse the samples. We recommend that you also **write a password** for your test; information regarding your test will only be given to those who provide the correct password. We also recommend that you keep a copy of your paperwork. **Please make sure that you send both the submission form and the terms & conditions page.**

CONFIDENTIALITY

DNA SOLUTIONS follows a strict confidentiality policy. Under no circumstances is information regarding your tests passed to a third party without prior position from the signatory requesting the DNA test. For more information on our privacy policies please refer to our website.

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PROCEDURE FOR DNA CHEEK SWAB COLLECTION

Wash your hands and use basic hygiene when collecting samples. Please wait at least one hour before collecting the samples if you have eaten or have washed your teeth.

1. Label a clean small paper envelope with the date and the name of the person to be tested. Do not use a plastic bag to keep your samples.

2. Cut one end off 4 clean cotton buds per person (take care not to touch the buds themselves) so that one end is blank.

3. Rub 2 of the swabs at the same time on the inside of one cheek for approximately 30 seconds. Using the last 2 swabs, repeat again on the inside of the other cheek.

4. Leave the cotton buds to dry for around 1-2 hours at air temperature.

5. Place the cotton buds into the labelled envelope. Do NOT lick the envelope shut.

Step 3: Rub the cotton buds on the inside of each cheek for **30 seconds** to make sure that the amount of biological material collected is enough for your DNA test.

MAIL YOUR SAMPLES AND PAPERWORK TO:

DNA SOLUTIONS
Kemp House
152 - 160 City Road
London EC1V 2NX
UNITED KINGDOM

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SUBMISSION FORM

Relationship: Use the same name or label as written on the samples.

Father: _____ Father's ethnic background*: _____

Mother: _____ Mother's ethnic background*: _____

Son 1: _____ Son 2: _____

Daughter 1: _____ Daughter 2: _____

** Ethnic background is needed if ordering the PI report. Otherwise, it is only used for statistics purposes.*

I would like to order (please check the appropriate boxes below):

☐ 18-Loci Premium Test - £148 (minimum 99.99% accuracy)
☐ 23-Loci Super Test - £188 (minimum 99.9999% accuracy)

☐ I am having _____ extra persons tested (children or possible fathers): £99 per extra person
☐ I am sending _____ discreet samples (ie. toothbrush, ear wax): £99 per discreet sample
☐ Region report of each loci tested and the result obtained: £20 extra
☐ Allele report of each loci tested and the result obtained: £25 extra (shows 18 loci)
☐ Print out of the DNA profiles: £20 extra (shows 18 loci)
☐ Paternity Index (PI) report, including relevant statistics and allele report: £30 extra (shows 18 loci)

Note: *A letter stating your results is always supplied. DNA profiles and reports only supplied when box ticked (above).*

Ancestry Testing (save £30 per test if ordered now). Results on gloss A3, full colour certificate.

☐ **Maternal** Ancestry (£30 discount, ~~£128~~ **£98**) Name: _____
☐ **Paternal** Ancestry (£30 discount, ~~£128~~ **£98**) Name: _____ **(males only)**

How you would like to receive your test results? (Select one or multiple options):

Name:_____ ☐ Telephone: _____

☐ Email: _____ ☐ Mob/Cell: _____

☐ Mailing Address: _____

PAYMENT OPTIONS:

I will be paying the full total amount of £_____ by:

☐ Bank Transfer (Natwest Acc. 50350242, Sort Code 60-02-20. Please, quote your name)

☐ Visa ☐ MasterCard

Card Number: _____ / _____ / _____ / _____ Expiration Date: _____ / _____

Name on card: _____ Signed: _____

Note: You must read and sign the "terms and conditions" page to show that you understand and agree to them. Results only supplied to persons who sign the terms, or give us the correct password.

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TERMS AND CONDITIONS

1. We (DNA Solutions) warrant that that the result of the analysis of biological samples provided, whose testing you authorise, is correct but subject to a margin of error of 0.001%. No further representation, warranty, or undertaking is given or made in relation to the result of analysis.
2. The information contained in the result of analysis is prepared solely for the use of the customer to whom it is given or sent by DNA Solutions.
3. In the very unlikely event that the result of analysis is found to be in error, being the error caused by DNA Solutions or one of its partners, we shall refund to you any amount you have paid us in respect of the analysis. Alternatively, we shall perform further analysis at no charge to you, the customer.
4. Subject to paragraph 3 above, we shall not be liable for any loss or damage suffered by you or any other person as a result of the provision to you of a result of analysis, the activity of the company or any error that may occur while the samples where in possession of DNA Solutions.
5. You understand that the result of the analysis is solely provided for your private use. Given that the samples are submitted directly by the client, and that they do not follow a chain of custody, DNA Solutions cannot verify their origin and, in consequence, the result of the analysis is not suitable for legal purposes.
6. You warrant that you are legally entitled to possession of the samples you have provided to us. You agree to indemnify us against any loss or damage that we may suffer as a result of any illegal activity related to the requested service and in which you may have taken part directly or indirectly. You should obtain independent legal advice about your legal entitlement to take or obtain samples of biological material from persons other than yourself. We make no representation that you are legally entitled to perform any particular act in order to obtain biological samples for analysis, and we will not indemnify the customer or any other person for any illegal act derived directly or indirectly from the sample collection or the test.
7. If a supplied discreet sample is deemed to be insufficient for testing purposes, we will test a standard sample (mouth swab) at no extra charge. If the new sample is again a discreet one, a new fee for this type of samples will apply. If a third sample is needed, the client agrees to pay, not only the fee for discreet sample if applies, but also 50% of the chosen test. In any case will the fee for a discreet sample be refunded once the test has begun.
8. The analysis will not begin until the service has been paid in full.
9. If DNA test services are paid and then cancelled before the test has begun, a £30 refund processing fee will be deducted. If DNA test services are paid and then cancelled once the test has begun, no refund will apply and results will be issued. Any deposits paid for the shipping of the sample collection kit will not be refunded in any case.
10. Under special circumstances, you may pay by cheque, but you agree to pay £5 extra for your test, £50 for any returned cheques and you will have to take into consideration that your result will be only provided once your cheque(s) has cleared.
11. You agree to allow any DNA information obtained to be used anonymously for scientific statistical purposes.
12. DNA SOLUTIONS gives test results faster than its advertised time in over 99% of cases, no liability is accepted for late results. The promised date of receipt refers only to the result of the test, not including any additional report requested. We will not accept responsibility for any delay caused by a third party. Persons who have paid an additional fee for express results, shall receive 20% of that express fee refunded for every day past the promised date of receipt of results, or until the entire express fee is refunded in full.
13. DNA SOLUTIONS does not offer an on-site representation for ratifying the results. The client understands and accepts that, in case the presence of a technician or any other personnel of DNA Solutions or any of its associates for any kind of process, this service will not be offered. In case of a subpoena, the client accepts to pay the charges for this service, as well as any other expenses derived from it.
14. DNA SOLUTIONS will process 18 loci for an order of a 18-Loci Premium Test and 23 loci for an order of a 23-Loci Super Test. In the advent that any loci fail to yield a result (ie. such as can more often happen with difficult, damaged or older samples) the customer shall accept a result allowing for at least 16 of 18 (for 18-Loci Premium Test) and 18 of 23 (for 23-Loci Super Test) to have yielded a final result.

I hereby agree to the terms and conditions set out above and confirm the information I have given is correct.

SIGNED_____DATE_____

NAME (Please print)_____

SIGNED_____DATE_____

NAME (Please print)_____

Written results can only be supplied to persons who agree and sign the terms and conditions (above). For security purposes, please give us a password, we will ask for this password if you call us for information regarding your test results. (Please remember your password)
MY SECURITY PASSWORD IS: _____